



## **Federal Work-Study**

### **Student Center**

**Name of Position:** Student Office Assistant – Student Center

**Number of positions available for this posting:** 3

**Pay Grade and Classification:** Grade II - \$14.50/hour

**Hours per week:** 20

**Terms of Employment:** Fall, Spring, Summer

**Name and Address of Employer:**

Jackson State Community College  
Student Center  
2046 N. Parkway  
Jackson, TN 38301

**Supervisor:**

Paula Fuller  
[pfuller@jscc.edu](mailto:pfuller@jscc.edu)  
Student Center 141

**Location of Job Placement:**

Student Center

**Purpose and Role of the Position:**

- To assist current, returning, and prospective students with the onboarding process including advising and registration at Jackson State Community College. Will work up to 20 hours each week to be scheduled based on need in coordination with other part-time employees. Schedule can be adjusted with notice.

**Duties and Responsibilities:**

- Help serve as first point of contact for Registration Center, Student One-Stop, Advising Center, or other Student Services offices
- Answer phones and return calls to students needing help
- Routine maintenance and cleaning of computer stations
- Maintain confidentiality of student information and records

- Assist with orientation events and processes
- Perform general office duties

**Qualifications:**

- Preferred Qualifications
  - One year of college required, preferably at the community college level
  - One year of office-related work or customer service experience
- Knowledge/Skills Required
  - Outgoing personality with excellent interpersonal communication skills
  - Strong customer service orientation
  - Strong organizational skills
  - Ability to work well under pressure
  - Ability to work independently with limited guidance in a fast-paced environment while giving discerning attention to detail
  - Team player with initiative
  - Ability to perform multiple tasks